

## Your voice matters

Please share your thoughts and ideas on how we can continue to improve our welcoming services and facilities throughout the monumental complex in Piazza del Duomo.

Contact us at  
[accessibility@opapisa.it](mailto:accessibility@opapisa.it)



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Be it providing specialised assistance or responding to specific needs, we want to ensure that your experience here in Piazza del Duomo is not only accessible but also extremely fulfilling.

Therefore, please contact us at [accessibility@opapisa.it](mailto:accessibility@opapisa.it) before your visit so we can offer solutions that best fit your and your travel companion's needs.

*Accessibility Staff*



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OPERA  
DELLA  
PRIMAZIALE  
PISANA

## Accessibility services on offer

Support and welcoming services available for **visitors with cognitive needs** at the Piazza del Duomo (ver. 02 \_12102024)

**Download the Accessibility  
brochure in pdf here:  
scan QR code on the right or  
click the link to download**



<https://www.opapisa.it/wp-content/uploads/2024/06/VASupport-and-welcoming-services-available-for-visitors-with-cognitive-needs.pdf>

## Always ahead. Towards a unique and accessible experience

Every year we endeavour to introduce new tools and instruments specifically designed to improve the visitor experience for people with cognitive needs. Our focus is to simplify access to and enhance appreciation of Piazza del Duomo's monumental complex so as to guarantee an inclusive and enriching experience for all our visitors.

Contact our Accessibility Staff at [accessibility@opapisa.it](mailto:accessibility@opapisa.it) (reply within 24 hours) **at least 5 days before your visit** to receive further details and all necessary support required.

## Free admissions to the Leaning Tower







Free admissions to the Leaning Tower for people with disabilities (plus one accompanying companion) will only be granted if booked in advance, and within specific time slots. This is due to the **limited number** of places available, the **considerable influx of visitors** and **Health and Safety constraints**. For further information on time slots and how to access the Leaning Tower, **contact us at least 5 days before your visit at [accessibility@opapisa.it](mailto:accessibility@opapisa.it)**

## Bookable Services

- Free admissions can be requested by contacting [accessibility@opapisa.it](mailto:accessibility@opapisa.it) (please attach proof of registered disability) **at least 5 days before visiting**
- With the support of the Accessibility Staff we can provide **personalised itineraries** based on individual preferences and **specific needs**
- Sensory bag** can be requested at the reception desk
- AAC Italian Guide** to the Monuments of the Square

! Winter is the off-peak season, excluding the Christmas holiday period

## Sensory map

-  Crowded spaces
-  Noisy spaces
-  Natural daylight
-  Low natural light
-  Tight space
-  Quieter spaces

