



OPERA  
DELLA  
PRIMAZIALE  
PISANA

# Support and welcoming services available at the Piazza del Duomo, Pisa, for blind or partially sighted visitors (ver. 01 \_07052024)

Always Ahead. Towards a unique and  
accessible experience

We firmly believe that the Piazza del Duomo monumental complex is inspired by the will to bring art and culture to everyone. This is why we annually add to and improve the itineraries for blind and partially sighted visitors by introducing new artworks and experiences everyone can access and enjoy.

**Contact our Accessibility Staff  
at [accessibility@opapisa.it](mailto:accessibility@opapisa.it) (reply  
within 24 hours) at least 5 days  
before your visit to receive**



OPERA  
DELLA  
PRIMAZIALE  
PISANA

***further details and all  
necessary support required.***

## Plan your visit

Free admissions can be requested by contacting [accessibility@opapisa.it](mailto:accessibility@opapisa.it) at least 5 days before visiting (please attach proof of registered disability)

## Bookable services

- With the support of the Accessibility Staff personalised itineraries can be provide
- Tactile tours conducted by dedicated staff, who were trained at the Museo Omero, Ancona, are available
- A tactile model of the Piazza del Duomo is located in the Sinopie Museum
- A guide written in Italian Braille and in high- legibility characters is available at the ticket desk
- Guide dogs are welcome throughout the monumental complex with the exception



OPERA  
DELLA  
PRIMAZIALE  
PISANA

of the Leaning Tower due to safety concerns for both visitors and their guide dogs. Guide dog access to this monument must be requested and approved in advance and is only available at allocated times. For further information contact [accessibility@opapisa.it](mailto:accessibility@opapisa.it)



OPERA  
DELLA  
PRIMAZIALE  
PISANA

Free admissions to the Leaning Tower  
**Free admissions to the Leaning Tower for people with disabilities (plus one accompanying companion) will only be granted if booked in advance, and within specific time slots. This is due to the limited number of places available, the considerable influx of visitors and Health and Safety constraints. For further information on time slots and how to access the Leaning Tower, contact us at least 5 days before your visit at [accessibility@opapisa.it](mailto:accessibility@opapisa.it)**

Free audio tours

*Tower*

<https://www.youtube.com/watch?v=KudXaLjs-BM>

*Camposanto*

<https://www.youtube.com/watch?v=qKLH-leHrEQ>



OPERA  
DELLA  
PRIMAZIALE  
PISANA

## *Sinopie*

[https://www.youtube.com/watch?v=eG3pbAv\\_2A0](https://www.youtube.com/watch?v=eG3pbAv_2A0)

## Map of the Piazza del Duomo, Pisa

The map indicates where to find the ticket offices, toilets, the 6 monuments and the museums in Pisa's Piazza del Duomo

- There are two ticket offices, one on the south side of the square near the Museo delle Sinopie, and another north of the Leaning Tower, where there is also a luggage storage facility. Guides in Italian Braille and high-legibility characters are available at both ticket offices.
- The Cathedral, which is situated in the middle of the square, runs from west to east. Bonanno's ancient door is located in the southern part



OPERA  
DELLA  
PRIMAZIALE  
PISANA

of the transept and can be explored with a tactile tour.

- The Leaning Tower is situated east of the transept.
- The Museo dell'Opera del Duomo is situated south of the Leaning Tower. Accessible toilets are also located here.
- The Museo delle Sinopie is situated on the south side of the square and houses a tactile reproduction of the Piazza del Duomo monument complex which visitors can explore with tactile tours. There are also accessible toilets here.
- The Baptistery is situated west of the Cathedral.
- The Monumental Cemetery is situated north of the Cathedral. There are also accessible toilets in this area.



OPERA  
DELLA  
PRIMAZIALE  
PISANA

## Your voice matters

Please share your thoughts and ideas on how we can continue to improve our welcoming services and facilities throughout the monumental complex in Piazza del Duomo.

## Contact us at

[accessibility@opapisa.it](mailto:accessibility@opapisa.it)

**Be it providing specialised assistance or responding to specific needs, we want to ensure that your experience here in Piazza del Duomo is not only accessible but also extremely fulfilling.**

**Therefore, please contact us at [accessibility@opapisa.it](mailto:accessibility@opapisa.it) before your visit so we can offer**



OPERA  
DELLA  
PRIMAZIALE  
PISANA

**solutions that best fit your and  
your travel companion's needs.**

## **Accessibility Staff**

Opera della Primaziale Pisana Piazza Duomo  
17, 56126 PISA

[www.opapisa.it](http://www.opapisa.it)