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Accessibility services on offer

Support and welcoming services available for visitors with reduced mobility at the Piazza del Duomo (ver. 01 _07052024)

Always Ahead. Towards a unique and accessible experience

Tourist sites like Pisa's monumental complex in Piazza del Duomo pose numerous challenges and architectural barriers. This is why we continuously endeavour to offer everyone a unique and unforgettable experience which is both accessible and inclusive.

Contact our Accessibility Staff at
accessibility@opapisa.it (reply within 24 hours) at



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**least 5 days before your visit to receive further details
and all necessary support required.**

A place to be discovered despite insurmountable barriers

All the monuments and museums within the Piazza del Duomo are accessible. However, climbing up the Tower's 251 steps is no mean feat for many, and not accessible for everyone. So, visitors who are unable to climb up the Leaning Tower can enjoy an immersive video featuring a tour inside the Tower thanks to close collaboration between Pisa's Opera della Primaziale Pisana and Famiglie SMA. Click link to live this experience!

<https://www.opapisa.it/virtual-tour-della-torre/>



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Bookable services

- Free admissions can be booked by contacting accessibility@opapisa.it at least 5 days prior to visiting (please attach proof of registered disability)
- With the support of the Accessibility Staff we can provide personalised itineraries based on individual preferences and specific needs.
- Lifts are available in both museums
- Courtesy wheelchairs are available
- Toilets are accessible

Free admissions to the Leaning Tower

Free admissions to the Leaning Tower for people with disabilities (plus one accompanying companion) will only be granted if booked in advance, and within specific time slots. This is due to the limited number of places available, the considerable influx of visitors and Health and Safety constraints. For further information on time



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slots and how to access the Leaning Tower, contact us at least 5 days before your visit at accessibility@opapisa.it

Map of Pisa's piazza del Duomo

The map indicates where to find ramp access to all the monuments, (the Leaning Tower is the only building without this facility) museums, the ticket office at the Museo delle Sinopie and the toilets in Pisa's piazza del Duomo.

- There are two ticket offices. One is located on the south side of the square near the Museo delle Sinopie and has ramp access, and the other sits north of the Leaning Tower. It does not have ramp access. Guides in Italian Braille and in high-legibility characters are available at both ticket offices.
- The Cathedral is situated in the middle of the square and runs from west to east. Ramp access is located at the main



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façade. Bonanno's door is located in the southern part of the transept and can be explored with a tactile tour.

- The Leaning Tower is situated east of the transept and does not have ramp access.
- There is ramp access to the Museo dell'Opera del Duomo which is located south of the Leaning Tower. There is also lift access to the upper floors of the museum and an accessible toilet.
- The Museo delle Sinopie is situated on the south side of the square and the ticket office here has ramp access. This building also houses a tactile reproduction of the Piazza del Duomo monument complex which is available to visitors with tactile tours. There is lift access to the first floor and accessible toilets.
- The Baptistery is situated west of the Cathedral and has ramp access.



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- The Monumental Cemetery is situated north of the Cathedral. Ramp access is located on its east side. Visitors should ring the bell at the top of the ramp to notify staff to open the entrance door. There are some accessible toilets nearby.

Your voice matters

Please share your thoughts and ideas on how we can continue to improve our welcoming services and facilities throughout the monumental complex in Piazza del Duomo.

Contact us at

accessibility@opapisa.it

Be it providing specialised assistance or responding to specific needs, we want to



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ensure that your experience here in Piazza del Duomo is not only accessible but also extremely fulfilling.

Therefore, please contact us at accessibility@opapisa.it before your visit so we can offer solutions that best fit your and your travel companion's needs.

Accessibility Staff

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