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Accessibility services on offer

Support and welcoming services available for deaf or hard of hearing visitors at the Piazza del Duomo, Pisa (ver. 01 _07052024)

Always Ahead. Towards a unique and accessible experience

Every year we endeavour to introduce new tools and instruments specifically designed to improve the visitor experience for deaf or hard of hearing visitors at the Piazza del Duomo. Our focus is to simplify access to and enhance appreciation of the Piazza del Duomo's monumental complex to guarantee an inclusive and enriching experience for all visitors.



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Contact our Accessibility Staff at accessibility@opapisa.it (reply within 24 hours) at least 5 days before your visit to receive further details and all necessary support required.

Free admissions to the Leaning Tower
Free admissions to the Leaning Tower for people with disabilities (plus one accompanying companion) will only be granted if booked in advance, and within specific time slots. This is due to the limited number of places available, the considerable influx of visitors and Health and Safety constraints. For further information on time slots and how to access the Leaning Tower, contact us at least 5 days before your visit at accessibility@opapisa.it

Bookable Services

Free admissions can be booked by contacting accessibility@opapisa.it at least 5



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days prior to visiting (please attach proof of registered disability)

MiracoLIS

The Accessibility Staff are currently involved in making a series of videos about the six monuments in Piazza del Duomo in both the Italian language and Italian Sign Language (LIS) to improve deaf people's visitor experience. The videos about the Leaning Tower and the Monumental Campo Santo are already available free-of-charge.

Link *Tower*

<https://www.youtube.com/watch?v=KudXaLjs-BM>

Link Camposanto

<https://www.youtube.com/watch?v=qKLH-leHrEQ>

Concerts in the Cathedral

When concerts are held in the Cathedral, front row seats are reserved



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for the hard of hearing (unless sold out) to guarantee maximum engagement during the events. Seat reservations must be made at least two weeks in advance of the concert date by contacting accessibility@opapisa.it

Mappa della piazza del Duomo a Pisa

- The map indicates where to find the ticket offices, toilets, the 6 monuments and the museums in Pisa's Piazza del Duomo
- There are two ticket offices. One is located on the south side of the square near the Museo delle Sinopie, and the other sits north of the Leaning Tower. Guides in Italian Braille and in high-legibility characters are available at both ticket offices.
- The Cathedral, which is situated in the middle of the square, runs from west to east. Bonanno's door is located in the



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southern part of the transept and can be explored with a tactile tour.

- The Leaning Tower is situated east of the transept.
- The Museo dell'Opera del Duomo is situated south of the Leaning Tower and has lift access. Accessible toilets are also located here.
- The Museo delle Sinopie is situated on the south side of the square and houses a tactile reproduction of the Piazza del Duomo monument complex which visitors can explore with tactile tours. There is lift access to the first floor and accessible toilets.
- The Baptistery is situated west of the Cathedral.
- The Monumental Cemetery is situated north of the Cathedral. There are also accessible toilets nearby.



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Your voice matters

Please share your thoughts and ideas on how we can continue to improve our welcoming services and facilities throughout the monumental complex in Piazza del Duomo.

Contact us at

accessibility@opapisa.it

Be it providing specialised assistance or responding to specific needs, we want to ensure that your experience here in Piazza del Duomo is not only accessible but also extremely fulfilling.

Therefore, please contact us at accessibility@opapisa.it before your visit so we can offer



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**solutions that best fit your and
your travel companion's needs.**

Accessibility Staff

Opera della Primaziale Pisana Piazza Duomo
17, 56126 PISA

www.opapisa.it