

Your voice matters

Please share your thoughts and ideas on how we can continue to improve our welcoming services and facilities throughout the monumental complex in Piazza del Duomo.

Contact us at
accessibility@opapisa.it



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Be it providing specialised assistance or responding to specific needs, we want to ensure that your experience here in Piazza del Duomo is not only accessible but also extremely fulfilling.

Therefore, please contact us at accessibility@opapisa.it before your visit so we can offer solutions that best fit your and your travel companion's needs.

Accessibility Staff



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OPERA
DELLA
PRIMAZIALE
PISANA

Accessibility services on offer

Support and welcoming services available for **visitors with reduced mobility** at the Piazza del Duomo (ver. 01_07052024)

Download the Accessibility brochure in pdf here: scan QR code on the right or click the link to download



<https://www.opapisa.it/wp-content/uploads/2024/06/VASupport-and-welcoming-services-available-for-visitors-with-reduced-mobility.pdf>

Always ahead. Towards a unique and accessible experience

Tourist sites like Pisa's monumental complex in Piazza del Duomo pose numerous challenges and architectural barriers. This is why we continuously endeavour to offer everyone a unique and unforgettable experience which is both accessible and inclusive.

Contact our Accessibility Staff at accessibility@opapisa.it (reply within 24 hours) **at least 5 days before your visit** to receive further details and all necessary support required.

A place to be discovered despite insurmountable barriers

All the monuments and museums within the Piazza del Duomo are accessible. However, climbing up the Tower's 251 steps is no mean feat for many, and not accessible for everyone. So, visitors who are unable to climb up the Leaning Tower can enjoy an immersive video featuring a tour inside the Tower thanks to close collaboration between Pisa's Opera della Primaziale Pisana and Famiglie SMA. Scan the QR code to live this experience!



Bookable Services

- **Free admissions** can be booked by contacting accessibility@opapisa.it **at least 5 days prior to visiting** (please attach proof of registered disability)
- With the support of the Accessibility Staff we can provide **personalised itineraries** based on individual preferences and specific needs
- **Lifts** are available in both museums
- Courtesy **wheelchairs** are available
- **Toilets** are accessible

Free admissions to the Leaning Tower

*Free admissions to the Leaning Tower for people with disabilities (plus one accompanying companion) will only be granted if **booked in advance**, and **within specific time slots**. This is due to the **limited number of places available**, the **considerable influx** of visitors and **Health and Safety constraints**. For further information on time slots and how to access the Leaning Tower, **contact us at least 5 days before your visit** at accessibility@opapisa.it*

