

Your voice matters

Please share your thoughts and ideas on how we can continue to improve our welcoming services and facilities throughout the monumental complex in Piazza del Duomo.

Contact us at
accessibility@opapisa.it



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Be it providing specialised assistance or responding to specific needs, we want to ensure that your experience here in Piazza del Duomo is not only accessible but also extremely fulfilling.

Therefore, please contact us at accessibility@opapisa.it before your visit so we can offer solutions that best fit your and your travel companion's needs.

Accessibility Staff



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OPERA
DELLA
PRIMAZIALE
PISANA

Accessibility services on offer

Support and welcoming services available for **deaf or hard of hearing visitors** at the Piazza del Duomo, Pisa (ver. 01_07052024)

Download the Accessibility brochure in pdf here: scan QR code on the right or click the link to download



<https://www.opapisa.it/wp-content/uploads/2024/06/VASupport-and-welcoming-services-available-for-deaf-or-hard-of-hearing-visitors.pdf>

Always ahead. Towards a unique and accessible experience

Every year we endeavour to introduce new tools and instruments specifically designed to improve the visitor experience for deaf or hard of hearing visitors at the Piazza del Duomo. Our focus is to simplify access to and enhance appreciation of the Piazza del Duomo's monumental complex to guarantee an inclusive and enriching experience for all visitors.

*Contact our Accessibility Staff at accessibility@opapisa.it (reply within 24 hours) **at least 5 days before your visit** to receive further details and all necessary support required.*

Free admissions to the Leaning Tower

Free admissions to the Leaning Tower for people with disabilities (plus one accompanying companion) will only be granted if booked in advance, and within specific time slots. This is due to the **limited number of places** available, the **considerable influx** of visitors and **Health and Safety constraints**. For further information on time slots and how to access the Leaning Tower, **contact us at least 5 days before your visit** at accessibility@opapisa.it

Bookable services

Free admissions can be booked by **contacting accessibility@opapisa.it at least 5 days prior to visiting** (please attach proof of registered disability).

MiracoLIS

The Accessibility Staff are currently involved in making **a series of videos about the six monuments in Piazza del Duomo in both the Italian language and Italian Sign Language (LIS)** to improve deaf people's visitor experience. The videos about the Leaning Tower and the Monumental Campo Santo are already available free-of-charge. Scan QR code:



Concerts in the Cathedral

When concerts are held in the Cathedral, front row seats are reserved for the hard of hearing (unless sold out) to guarantee maximum engagement during the events. Seat reservations must be made at least two weeks in advance of the concert date by contacting accessibility@opapisa.it

